

Question/Issue	FACTS/INFORMATION ISO RATINGS	source of substantiation	Who can substantiate
<i>ISO ratings & impact to insurance rates</i>	It seems underwriters may know about this and independent agents may not. We need to find a "valid" source" - and perhaps have at least 2 people assigned.	ISO organization, ins. Company underwriter?	Bob Harvey & ??
	BUDGETS - DOLLARS		
<i>Budgets - specifically for FD; perhaps we should do more</i>	The city has put together a document showing budget, county share, city share, and actual, city share and county share, for 2006 - 2009. We could add PD and Street. County could do the same for Sheriff & Road and Bridge. In this case, perhaps more is better). Of course there would only be city and county figures for these. Looks like wildland & helicopter reimbursements have been deducted from actual expenses BEFORE arriving at the 70% of actual (we need a soft copy of this document)	City and County audit reports	Bud (to Charlene), a commissioner?
<i>Question about what happens if the FD is under budget</i>	BETTY's COMMENT - I "believe" that when the city audit is performed, there is an adjustment to the FD budget and funds may be refunded to the county, or the county may be billed for any add'l dollars	this needs to be substantiated	City Treasurer, County Treasurer
<i>"A truly independent financial review of both the City and County finances could be available"</i>	The City has a yearly audit, I "believe" the County does too. This occurs AFTER the audited year ends. Can we make these documents more easily available? Or can we use audited figures in the item above to substantiate?	Audit documents	City Treasurer, County Treasurer
<i>"How can the FD justify going from a budget of \$424K in 2006 and 812K in 2009?"</i>	2006 budget \$625,092, County share \$436,564 2006 Actual \$784,063, County share \$445,547. 2009 budget \$791,003, County share \$553,702 2009 actual \$802,850, County share \$561,995	Audit documents	City Treasurer, County Treasurer

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<i>"When I looked at the financials for the City there is only one line item for expenses - public safety - what kind of accounting is this?"</i>	While I don't think this is "accurate", the City needs to review its budget to see if we can determine what this comment is about	2010 budget	Mayor, council members, city treasurer
<i>"What is the justification of the FD spending so much money when County budgets are forced to become smaller?"</i>	BETTY's COMMENT - The City asked all departments to cut dollars for the 2010 budget. The FD was no exception. Late in the process the Commissioners requested the FD cut another \$50K - which the FD Chief did.	I guess we could make a 2010 1st draft budget available - probably on request	Mayor, city treasurer
	ACCOUNTABILITY		
<i>comment regarding city accounting "suspect"</i>	BETTY's COMMENT- not sure why the city would be suspect - and not sure why this wouldn't have been put on the table before. MY understanding is that all bills charged to the FD are copied and included with the invoice that goes to the County.	Let's look at this process to be sure the County receives appropriate documentation. If this comment means something else, let's clarify	City Treasurer, County Treasurer, reviewed & approved by Commissioners & Council
<i>"who authorizes (FD) expenses?"</i>			Mayor
<i>"city has budget and funds from county -how are they accountable?"</i>	BETTY's COMMENT- not sure what "accountable" looks like, or how other departments are viewed as accountable and FD is not. WE NEED TO CLARIFY THE ISSUE.	Clarify question first - then deal with	Commissioners & Council
<i>"why is there not more accountability for the FD?"</i>	Will be resolved with the above question		

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	SERVICE		
<i>Question about # of calls to various areas, response times, etc.</i>	We need to document at least 2009 calls to - City proper, West Park and areas north (including out Mt. View), Mt. Pines, Sylvan Lakes, String Town, Mt. Massive, Beaver Lakes, Twin Lakes, Pan Ark. This document should identify: location, type of event, response time	FD records & dispatch records	Chief Harvey, Dispatch
<i>47% city residents, 53% county residents</i>	Betty's comment - with the above, we can document who actually gets the same service as city residents. In the final outcome this should not matter, but to help with our own thinking we would be able to adjust the 47%/53% to reflect service and not just dollars	Need above document. Can FD chief develop a map showing service times?	Chief Harvey
<i>". . . The FD took over an hour to respond to (2 brush fires in Twin Lakes, 1 structure fire) - house was destroyed :before FD arrived</i>	Response times will be documented above, but we should look at these specific events which I think occurred in 2009.	FD records & dispatch records	Chief Harvey, dispatch
<i>". . . . FD has not been honest in different topics concerning different issues. Funds and money, level of service, type of protection, response. All these need to be addressed & explained."</i>	Not a lot of specifics here, so we will need to address "generally", and probably from everything else - UNLESS SOMEONE AMONG US has more detail	Wait for other responses, address in any documentation we submit to the public (communication plans)	
<i>". . . .would like to see a needs assessment."</i>	BETTY's COMMENT - may need to better understand what is being asked for. Needs assessment for fire protection, or for emergency services - for the whole county, . . .		

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<i>Cross training</i>	will personnel performing duties not in their chosen profession be adequately trained and willing to perform those duties?	Discussion	Commissioners, Council, Emergency Manager, first responder department heads
". . . <i>In control of our own mutual aid</i> "	Need clarification as to what this means		Commissioners & Council
VOLUNTEERS			
<i>"Where are the volunteers" "should we have volunteers in police, paramedics, other. . ."</i>	Both the PD and FD use volunteers, and I (Betty) believe the Sheriff has a posse and a cert team in Twin Lakes. Both the FD and PD solicit volunteers on a regular basis. I am not quite sure what this question really means	Maybe we list the names of volunteers for each entity? Should we also list specific requirements (training and monthly commitment of time) for volunteers for each of these entities?	City and County departments with volunteers
<i>"The FD has not trained all volunteers"</i>	Who are these volunteers and what type of training do they need?		Chief Harvey, whoever knows about this issue
NOTE - would the city and county be interested in having volunteers for other, less highly trained positions? Should we consider snow plowing, street/road maintenance, office staff volunteers? If NOT, should we explain why not?			

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TWIN LAKES			
<p><i>". . . Why isn't the TW station being used, no lease, what happened to equipment that was there."</i></p>	<p>BETTY's COMMENT - as I recall . . . Probably under Chief Harvey, the building was found (let's go back and check any records we may have) to not really provide for more than storage. I THINK . . . It was also determined that there were not enough calls in TW to leave staff out there - tho I believe the FD did so one summer. The vehicle that was out there was returned to the state forest service because it was "unsafe" - BUT LET'S REVIEW THE FACTS.</p>	<p>Not sure what this is going to be - hopefully we have some records regarding returning the equipment, I believe there was discussion and hopefully written document on this issue</p>	<p>MAYOR, Ken Olsen?</p>
<p><i>". . . why, when working with fire and medical, I am forced to be subject to forms of abuse, lack of cooperation, conditions unsafe to myself and fictims and the FD based on current events</i></p>	<p>BETTY's COMMENT - we need to understand this issue so we can address it</p>		
IGA			
<p><i>"What is really broken about the IGA"</i></p>	<p>Perhaps the County can document what the issues are</p>		
<p><i>Perhaps - reporting, "control", and budget</i></p>	<p>these issues continue to come up, and clearly there is a difference between the city and the county thinking. The City feels the Commissioners ARE invited to participate in the budgeting process - sometimes they come to our meetings, sometimes they don't. The City also believes that the Commissioners receive the SAME monthly FD reports that Council receives, and that the Chief attends at least 1 meeting per month to verbally report. IF THIS IS NOT TRUE - or IF THIS IS NOT WHAT IS WANTED, let's find out what is wanted.</p>	<p>FD Chief - verify meeting attendance & report submission Mayor - verify same or any other item not listed Commissioners - identify what is wanted and if they are receiving written reports</p>	

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<i>"One of the causes of communication problems is exercise of control and a lack of proper delegation - ie when delegating responsibility, authority must also be delgated. One of the problems is requiring the FD chief to develop a budget and not letting him execute it. This is a formula for failure."</i>	BETTY COMMENT - I think there are several issues here - one is to resolve the issues around the IGA, FD reporting to commissioners & how to develop the budget. Another is communication. It is my understanding that the Commissioners receive many comments from the public (both positive and negative?), and then they try to deal with them. I think the commenters should be directed to the the Mayor and the fire chief (without personality issues involved). Initially these issues could/should be addressed ub the "regular meetings between commissioners & council, but ongoing issues should be brought to Council/Mayor/FD Chief AND commentors directed to the managing entitiy - ie to date the City.	We just need to talk this through - ultimately resolved by outcome of renewing IGA or developing a Fire District (or however that looks).	Commissioner s & Council
<i>Management of FD</i>	BETTY COMMENT - as a starting point for discussion. Not really sure why this is an issue. The County has a lot of responsibilities, and the City has time to manage the FD. If ISSUES can be understood and worked through, this probably could go away.	We need to identify the real problem and resolve it.	Commissioner s & Council
	<i>OTHER ISSUES WE MAY WANT TO ADDRESS</i>		
<i>Statutory issues</i>	Let's define and discuss the meaning and implementation of statutory requirements for FD, PD, Sheriff.	Look at actual items	Sheriff Holte, Chief Harvey, Chief Leake
<i>". . . Cost analysis for County's plan - 1) Public Safety district 2) County run volunteer FD</i>			Commissioner s, Sheriff, Brad Palmer, Jeff Foley

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<i>Dispatch</i>	<p>Not so much from public comment, but lots of concern expressed by first responders, council & commissioners. Should we not look at this issue? I think some issues are:</p> <ol style="list-style-type: none"> 1) Are we following protocols? 2) Is FD being paged out appropriately? 3) Based on what I heard last night the FD may not be paged out for a wildland fire, and only structure fires? 4) Should dispatch be under the supervision of just one first responder? 5) Is there a better way to deliver this service? 6) All emergency responders should be able to get tapes of incidents in a timely fashion 7) Other items? 		
<i>Value of "Professional" employees</i>	<p>BETTY's COMMENT - There were various comments regarding both professional staff and volunteer staff. We need to talk about training requirements, and Fire standards (for safety), availability of volunteers, what type of responsibilities volunteers can perform - perhaps there is a difference in thinking on this - let's look at the various roles within FD (chief, captain, engineer, fire fighter I), and in law (training for law and type of role they hold). Maybe we are looking at identifying different responsibilities for volunteers? Traffic control, setting out cones to block of roads, other?</p>		<p>Commissioner s & Council, Sheriff Holte, Chief Leake, Chief Harvey</p>

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<i>Where "staff" live</i>	BETTY'S COMMENT - I am not sure why this is an issue. In this community many residents DO NOT WORK HERE. I believe that many departments throughout the County, the hospital, and the City have employees who do not live in the city. Our resource pool is somewhat limited, the city has a policy that disallows relatives to work in the same department (including volunteers) reducing this pool even more. The ultimate issue for me is that we hire the best qualified people for the positions. One issue seems to be whether out of county employees spend money in Lake County. Are there other issues we need to look at?	Identify all departments with employees who do not live in Lake County (???) OR do we want to determine if this is an issue. I believe those who work here and don't live here do spend some money here. The focus for this seems to be the fire chief and the police chief - who BOTH rent living space here, eat out a lot, bring their families here	Commissioner s & Council - determine if this is really an issue.
<i>Fire District - location of a rural fire station</i>	BETTY's COMMENT - This is probably a premature issue to discuss - but was included in some comments and we need to keep it in front of us		
<i>Fire and ambulance need more drilling/ actual training in the field</i>	BETTY's COMMENT - this is interesting in that a) I believe both entities have lots of training, and there are always negative comments regarding either entity being out in the public when not on a call	Let's look at training record for Ambulance and FD	Jon Damon, Chief Harvey
<i>Driving the fire truck around town</i>	BETTY's COMMENT - this is a common practice across the country - goes to at a min. response times and training (ensuring experience driving fire truck at slower speeds than when on a call) No doubt other comments can be added to this issue		Commissioner s & Council should address
<i>". . . . Highest paid officials in the city and county can't get along. . . "</i>	BETTY's COMMENT - not sure if this is commissioners and council, or department heads. I would like to clarify if it is council that council members are HIGHLY paid at \$200 per month, and the mayor is HIGHLY paid at \$400 per month. That being said, it is, in my view, IMPERATIVE that elected officials work towards what is best for the whole community . . .		

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<i>How do we get to capital dollars for new fire station in a location yet to be identified, equipment for that station, and properly maintaining and purchasing existing fire equipment</i>	Part of the final plan?		
<i>Make decisions that are best for the community - without personality or power</i>	certainly a desired outcome?		
<i>" . . . I do not feel represented by my elected officials . . . "</i>	BETTY's COMMENT - this was subtly stated in several places, this specific comment had to do with citizen involvement. I believe that until we educate the public citizen involvement may not be real useful as we would need to educate them (after we educate ourselves more). I believe as elected officials it is our job to understand these issues, take public input, and make the best decisions - not always easy, but certainly a goal?	Potential outcome on this one is ongoing improved and excellent communication to the public.	
<i>" . . . Duplicate services. . . "</i>	Do we really duplicate services?		